

**Cooper & Jackson Quality Policy
Strategic Direction
ISO 9001:2015
Quality Management System**

Scope and context of the organisation

Cooper & Jackson provide steel processing solutions. Our strategic direction is to continually pursue a professional concept and maintain effective operational control within the steel processing industry. We are committed to providing the highest quality products and services in accordance with the principles of ISO 9001:2015 Quality Management System standard. We aim to continually improve the effectiveness of our management system.

Scope of ISO9001:2015: Processors of slit coil, sheet, in hot rolled mild steel up to 3mm thick, zinc coated, galvanised, cold reduced, colour coat, aluminised, electrical steel, aluminium, stainless steel and tin plate.

Clause 8.3 Design and development of products and services is outside the boundaries of this system because Cooper and Jackson are not design responsible and work to customer drawings and specifications.

Policy Statement

Cooper & Jackson are committed to deliver a best product and service to all our customers. The importance of meeting applicable requirements including statutory and regulatory is taken seriously to ensure compliance is maintained at all times.

The company has established a good reputation for responsible practices and is dedicated to meet customer needs and expectations delivering the highest quality standards by developing positive attitudes throughout our operations and will continually evolve the Quality Management System and our objectives, committing to continual improvement to ensure the management system remains effective.

Cooper & Jackson believe the key elements essential in achieving our strategic direction that is derived from this policy are controlling the company internal and external environment to achieve our objectives and meet the needs and expectations of our customers and interested parties associated to the company.

Responsibilities

All staff are aware of their responsibilities within our quality management system standard and are committed to its future success. The company supports the appropriate training to ensure the required skills are to the levels expected.

This policy will be available to our external interested parties where appropriate.

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